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Server Hardware and Software

ARMOR™ Sentry server (main server that houses the ARMOR web app and SQL) **This is the only server needed for a single-lot configuration with less than 1000 DVRs.*

- CPU: Quad Core Intel Xeon at 3.0 GHz or equivalent.
- Memory: 24 GB, 48 GB if SQL is installed on same server and bus counts over 30.
- Networking: Gigabit network adapter.
- Hard drive #1: 1 TB (Each can be separate disks/volumes.)
 - 250 GB partition (OS)
 - 750 GB partition (data storage)
- Hard drive #2: 2 TB - video repository.
- Windows Server Standard Edition 2019, REI will install the IIS portion.
- *SQL Server Standard Edition 2017 (up to SQL Server 2019 supported), REI can install SQL upon request.
- PowerShell version 4.0 or later.
- Redundancy is suggested.

NOTES:

- **VMware or Hyper-V** - ARMOR is supported on physical hardware as well as virtual hardware, *which REI recommends*. The main server will support up to 1000 buses. Depending on usage, it's recommended to add one agent server per 1000 additional buses.
- **TeamViewer** - or other remote access software, mutually agreed upon by the customer and REI. Customer licensing of TeamViewer is not required. No persistent connections are allowed.

Client Access Licenses (CALs):

- Windows - the customer must have several CALs to cover the number of end users. This may already be covered by per-seat licensing within their environment.
- SQL - if the customer opts for the Server/CAL licensing model, the customer is responsible for obtaining enough CALs for each anticipated end user AND for each DVR (bus).
- **Storage** – the capacities stated above for hard drives #1 and #2 are based on average/normal use for data and video storage. If your organization chooses to download larger than normal quantities of video to the ARMOR server, the recommended hard-drive capacities may need to be adjusted; especially the capacity stated for hard drive #2.
- **Backups** – backup of the system, database, and video is the responsibility of the client. Before making version upgrades, clients shall verify by email that the backups have been completed.

Infrastructure and Network

- **An SSL Certificate from a valid certificate authority (no self-signed certificates) is required before installation.**
 - This also applies for upgrades.
 - Effective 1/1/2026, but STRONGLY encouraged before then.
- **SMTP server settings:** (GMAIL is NOT Supported)
 - Credentials/account to allow ARMOR server to send email reports, configure user accounts, and reset passwords.

REI requires an email account for this purpose, and it is recommended that it is not a free email account. The address and the password for the account will be needed at the time of installation.
- **Firewall changes:**
 - Firewall changes will be necessary to allow communication between the end user and the ARMOR server, ARMOR server and the DVRs, and, in the case of VMS, end user to the DVRs.
- **Switch hardware:**
 - Gigabit-capable switches required.
- **Multi-site:**
 - 100 MB minimum internet connection between sites. More may be required depending on bus count.

- **Wireless:**

- If the customer requires lot-based Wi-Fi capability, the wireless infrastructure should be designed and installed to:
 - Support 802.11n in the 2.4 GHz range
 - HD5 systems also support 802.11b and 802.11g in the 2.4 GHz range and 802.11a and 802.11n in the 5 GHz range.
 - Support WPA2 encryption
 - Must have a minimum of -65 dbm coverage for all points on the lot
 - REI recommends a site survey for wireless access point installation in bus lots to ensure the necessary coverage is achieved.

Network Port Information

Between end user and DVR:

- Port 9006 TCP - VMS access to HD5 Series
- Port 80 TCP - VMS access to HD5 Series

Between end user and server:

- Port 443 TCP - SSL web access via IIS (client supplies and installs the SSL cert)
- Port 80 TCP - web access via IIS
- Port 8001 TCP - web browser and GUI Service
- Port 8004 TCP - Real-Time Messages

Between server and DVRs:

- Port 80 TCP - DVR control and data access
- Port 6075 UDP* - communications to the central server, configurable
- Port 4321 UDP - outgoing broadcast presence packet, 30 bytes, sent to 255.255.255.255 port 31501, for HD Series
- Port 31500 UDP* - incoming presence packet from HD Series
- Port 13503 UDP - incoming presence packet from HD5 Series
- Port 4567 TCP - live View
- Port 554 TCP - agent Server and DVR (this is only necessary if they have Live View)
- Port 8002 HTTP/TUS (HD6) - HD6 sends files to ARMOR via TUS HD6 provisions itself with ARMOR HD6 fetches firmware
- Port 1935 RTMP – HD6 Live View
- Ports 5672/5671 AMPQ - HD6 sends messages to RabbitMQ
- Ports 9001 HTTP/HTTPS ARMOR Student API Calls

NOTES:

- It is possible to verify that the server is listening from the command line with a 'netstat -ano.' The PID (process ID) in the listing should match the PID for the REI.SentryServer.exe process.
- If DVRs are configured to synchronize with an NTP server on the internet, port 123 UDP will have



- It is possible port 53 TCP/UDP may have to be opened for DNS name resolution.
- Each REI DVR has its own IP address that is accessible through a web browser. The ability to browse to the DVR from the network where the server resides is required.

Network IP Whitelist Information for Armor Cloud

104.43.220.63
20.119.94.255
40.90.253.248
40.76.1.16
64.236.122.100
64.236.16.101